

# Paper Petition Details

## Closure and Relocation of Serena Hall

We, the residents of Burlington Avenue, Hilperton Road and Bronte Close we have suffered continual problems since the opening Serena Hall, it is now having a detrimental effect on our lives and area.

Complaints from residents:

1. Drug and alcohol dependants arriving in our area
2. Abusive behaviour and intimidation
3. Not being able to use the area and having to find alternative routes
4. Drinking alcohol openly on our street
5. High levels of litter left in our street and gardens mainly beer cans and bottles
6. Police being called a number of times due to serious incidents, waste of Police resources
7. Noise, swearing anti social behaviour
8. Urinating and defecating on our properties
9. Used syringes and condoms being thrown in our gardens
10. Damage to our vehicles

Action petitioned for: we the undersigned are concerned citizens who urge our leaders to act now for the closure and relocation of Serena Hall so that we can live in peace.

We do not have any ill feeling towards Serena Hall or the Homeless, we just feel Serena Hall needs to be in a non residential area away from High Street, where genuine people may use the facility and benefit from it.

**This petition was received on 11<sup>th</sup> May, 2016.**

**This petition was passed to the Neighbourhood Manager, Resilience & Enforcement on 11<sup>th</sup> May, 2016.**

**This petition was responded to by the Neighbourhood Manager, Resilience & Enforcement on 15<sup>th</sup> June, 2016.**

### Final Results

<b>Number of Signatures</b>	<b>35</b>
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### Council Response

Thank you for your emailed petition received by the Council in May 2016.

I can confirm that the matters you and your neighbours have raised are currently being investigated and I understand that the investigating case officer, has spoken to you directly giving you an update of what is being done.

I must make it clear that the Council does not have the authority to close SHOC as per the request of the petition. However I can confirm that the Council with its partner agencies will review the options available to address issues where there is clear evidence to show that something needs to be done.

If you wish to discuss this matter with me further please feel free to do so.